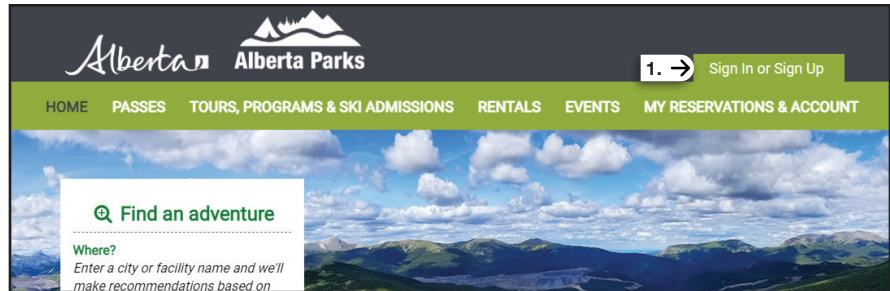


Reset your password if you forget it

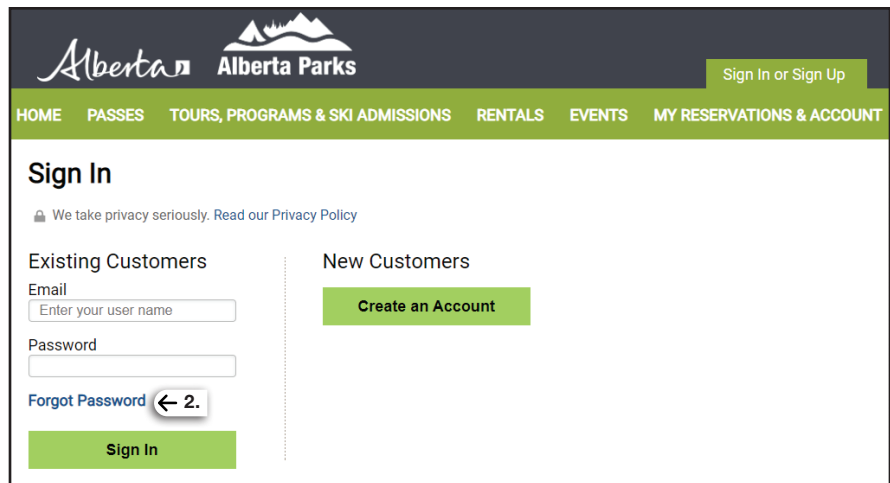
1.

Go to shop.albertaparks.ca and click on “Sign In or Sign Up” at the top right corner of the page.



2.

Below the Password field, click on “Forgot Password.”

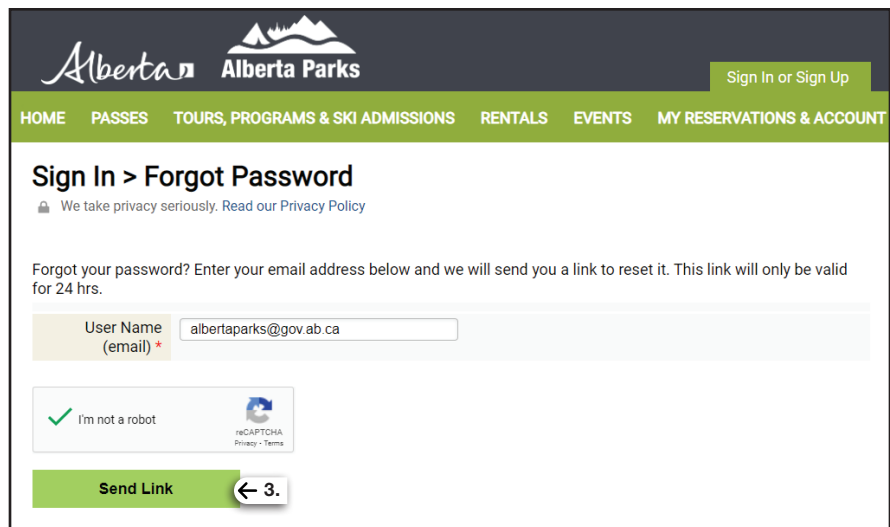


3.

Enter your email address that is associated with your account.

Then, check off the box that says “I’m not a robot.”

Lastly, click on “Send Link.”



Reset your password if you forget it

4.

You will see instructions on how to reset your password.

Alberta Parks Sign In or Sign Up

HOME PASSES TOURS, PROGRAMS & SKI ADMISSIONS RENTALS EVENTS MY RESERVATIONS & ACCOUNT

Sign In > Forgot Password

✓ An email has been sent containing instructions on how to reset your password.

If you do not receive an email (within next 5 minutes) please:

- Check your Junk Folder
- Confirm you entered your Username correctly (you entered: albertaparks@gov.ab.ca)
- Try the Forgot Password option again

Sign In

5.

Check your email address associated with your account. If you do not see an email from us, check your spam or junk folder.

Click on the link in your email to reset your password. The link is valid for 24 hours.

Dear John:

We have received a request to reset your Shop.AlbertaParks.ca account password.

Please click the following link to complete the password reset process:

<https://shop.albertaparks.ca/memberResetPassword.do?encryptKey=PIIKEY.1%7Cc1e8e60db0c92c1c0bfc0abdca3cce6>

This link will be valid for 24 hours.

If you did not request this password reset, [click here](#).

Thank you,
Alberta Parks

6.

After clicking on the link from your email, you will be able to reset your password.

After entering your new password twice, click on “Reset Password.”

Alberta Parks Sign In or Sign Up

HOME PASSES TOURS, PROGRAMS & SKI ADMISSIONS RENTALS EVENTS MY RESERVATIONS & ACCOUNT

Reset Password

Your password is used to secure access to your account.
It should not be something that could be guessed by others.

The password is to adhere to the following:

- Minimum 8 chars
- Must contain (at least) 1 uppercase character
- Must contain (at least) 1 lowercase character
- Must contain (at least) 1 number OR special character/symbol

New Password

Type new password again

Reset Password